



We Asked

The Department of Small Business Services spoke with:

- Thousands of New York City's more than 200,000 small business owners
- More than 70 community development organizations and business service providers
- 44 associations of neighborhood businesses

We Listened

And, again and again, we heard the same message -- New York City needs one credible and accountable resource to turn to for:

- Access to cost-reduction programs
- Help navigating government
- Assistance in obtaining government contracts
- Access to financing advice and assistance

We Responded

As a result of our conversations, the New York City Department of Small Business Services has made a public commitment to customer service and to providing small businesses and commercial areas with the access, answers and opportunities for growth they need to thrive.

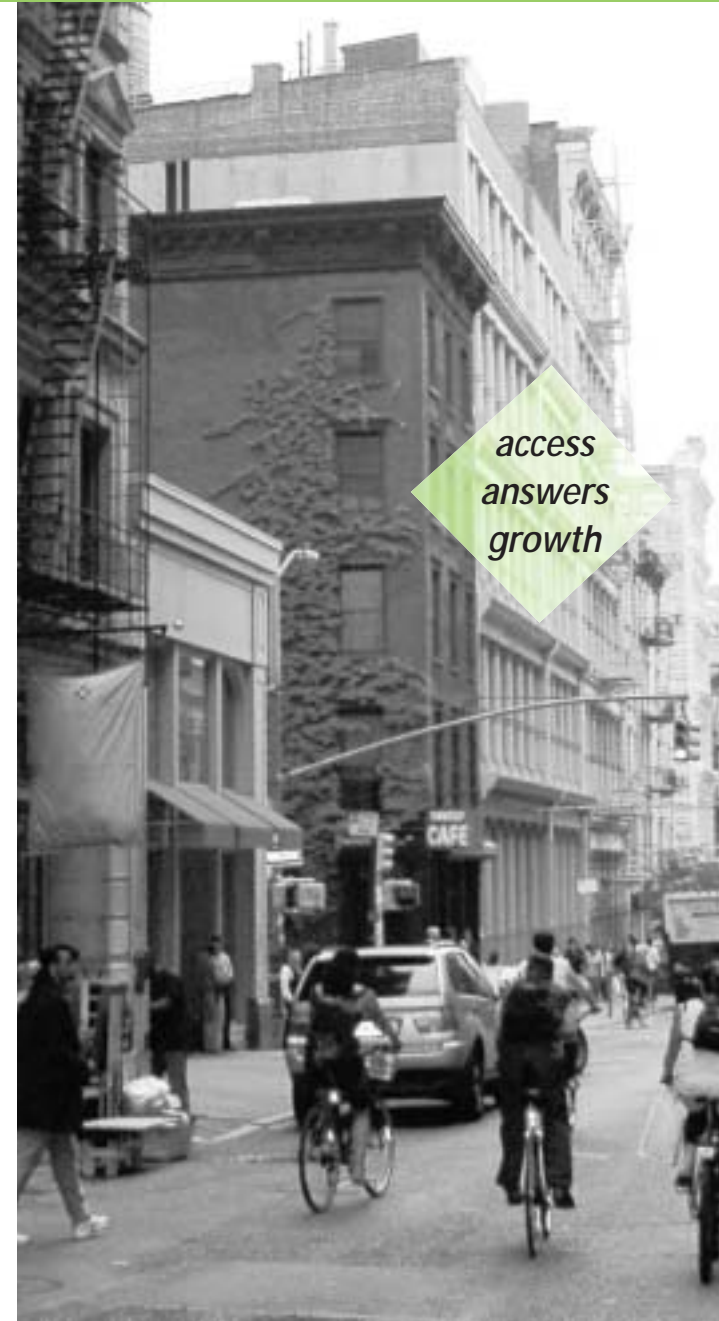
New York City Department of Small Business Services

The mission of the Department of Small Business Services is to support the formation, growth and expansion of the City's small businesses and the improvement of the commercial districts in which they operate.

New York City Department of Small Business Services
110 William Street
New York, NY 10038

For more information:
Call 311 and
ask for Small Business Services,
or visit www.nyc.gov/smallbiz

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access
answers
growth



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New York City Department of Small Business Services

SBS makes it easier for small businesses to do business in New York by providing:

Access To:

- Tax breaks and other cost-reduction opportunities
- Information about available, affordable space for start-up or expanding businesses
- Financing advice and assistance

Answers About:

- Where to go to get the business and computer skills training needed to run a successful business
- How to resolve long-standing problems with the City
- Where to get help for small businesses in an emergency
- How to form organizations to maintain, protect and promote business districts

Opportunities for Growth:

- Becoming eligible to bid on billions of dollars of City contracts every year by registering as a small business and/or certifying as a minority- or women-owned business
- Accessing the capital, programming and services business districts need to thrive
- Certifying as a small, local construction firm, making it easy for prime contractors to find and engage these firms as subcontractors

Let Us Know How:

We can make it easier to do business in New York City:

- Dial 311, New York City's new customer service number, and ask for Small Business Services
- Visit www.nyc.gov/smallbiz
- Visit your local NYC Business Solutions Center

